

## SUSTAINABILITY & ESG PROCUREMENT POLICY STATEMENT

Air Astana Group is the largest airline group in Central Asia and the Caucasus by revenue and fleet size. Through its dual-brand model – Air Astana (full-service) and FlyArystan (low-cost) – the Group serves a wide range of customer segments and markets across domestic and international routes, supported by a modern and growing fleet.

Air Astana Group is committed to conducting procurement activities in a responsible, transparent, and sustainable manner while enhancing the experience of our customers from the first moment of engagement with our airlines until they safely reach their destination.

This Sustainability & ESG Procurement Policy Statement reflects our commitment to integrating Environmental, Social, and Governance (ESG) principles into all procurement activities, covering all goods, works and services procured by the Group. We operate an open and efficient procurement process and engage with a diverse network of suppliers – from innovative start-ups and small enterprises to global corporations – fostering long-term, mutually beneficial partnerships.

### OUR COMMITMENTS

#### 1. Environmental Responsibility:

- Minimize environmental impact through resource efficiency and waste reduction;
- Prioritize suppliers that demonstrate lower greenhouse gas emissions and strong environmental management practices;
- Encourage the use of sustainable materials and responsible production methods.

#### 2. Social Responsibility:

- Respect and protect human rights across our supply chain;
- Prohibit child labour, forced labour, and modern slavery;
- Ensure safe working conditions, fair wages, and non-discrimination;
- Support supplier diversity and the development of local manufacturers, entrepreneurs, and communities.

#### 3. Governance & Ethics:

- Maintain zero tolerance for bribery and corruption;
- Ensure transparency, confidentiality, and data protection;
- Require suppliers to comply with applicable laws and Air Astana Group's Codes of Conduct;
- Provide access to a 24/7 whistleblowing channel for reporting violations of laws and ethical standards.

This Policy Statement is publicly available on our corporate website and is subject to regular review. Air Astana Group is committed to continuous improvement and welcomes feedback from stakeholders, suppliers, and customers to strengthen our sustainability performance.

**Ibrahim Canliel**  
Air Astana CEO

